

Investigating Personality Traits as the Antecedents of Workplace Bullying

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Abstract

There is an ample body of knowledge showing significant association between five factor model (FFM) of personality traits and workplace bullying, yet exploring cause-and-effect relationship between them is still under addressed. To address this issue, current study has analyzed personality traits of Five-Factor Model as a potential antecedent of workplace bullying and its three sub-facets (verbal bullying, social bullying and physical bullying). Study analyzed responses of 266 respondents to draw inferences. Simple random sampling technique was used to collect data from the respondents. Correlation analysis showed a positive association of extraversion with physical bullying; negative association of agreeableness with workplace bullying, verbal bullying, social bullying and physical bullying; negative association of conscientiousness with workplace bullying, verbal bullying, social bullying and physical bullying; and negative association of emotional stability with physical bullying. Results of regression analysis showed significant effect of agreeableness, conscientiousness and openness to experiences on workplace bullying, verbal bullying, social bullying and physical bullying. Current study has identified personality as an important predictor of workplace bullying through which organizations may control incidence of bullying at their workplace environments. Current study also has highlighted important insights for future research directions.

Keywords: Five Factor Model (FFM), Personality Traits, Workplace Bullying, Physical Bullying, Verbal Bullying, Social Bullying.

Introduction

Healthy workplace environment in the organizations is a mandatory requirement for obtaining optimum output through their resources. However, stressors at workplace result in a decline in performance of its resources, especially human resources (Cowan, 2018; Hobfoll, Halbesleben, Neveu, & Westman, 2018; Marinova, Cao, & Park, 2018). Workplace bullying is an important workplace stressor that significantly but inversely affects healthy workplace environment, employee performance and organizational performance (Finchilescu, Bernstein, & Chihambakwe, 2019; Munir, Attiq, & Zafar, 2020). Workplace bullying

includes all types of repeated consistent negative behaviors exhibited to harass, offend, retaliate, and isolate the victims (Einarsen, Hoel, Zapf, & Cooper, 2011). It can be exhibited by any organizational member irrespective of hierarchical level (Glabek, Skogstad, & Einarsen, 2018). But a single incident of such behavior cannot be considered and treated as workplace bullying (Carbo, 2017). However, a mere incident may result in actual happening of workplace bullying incidence. All negative acts cannot be regarded as workplace bullying except exhibited on weekly basis (Mikkelsen & Einarsen, 2002) for a period of six months (Hoel, Cooper, & Faragher, 2001) with real or perceived power disparity (Hodson, Roscigno, & Lopez, 2006), and changing behavior of target (Einarsen, Hoel, & Notelaers, 2009). By applying this criteria, one can differentiate workplace bullying incidents from mere negative acts. Hence, a careful examination of such potential workplace bullying incidents becomes necessary. This situation also necessitates developing a clear understanding of phenomenon, types, antecedents, and consequences of workplace bullying incidence.

There are three major areas of workplace bullying antecedents including the bully/instigator, the target, and the situation (Bowling & Beehr, 2006). However, further studies are needed to refine these factors (Kemp, 2014). There is also a need to explore and refine relationship between workplace bullying and personality (Clark, Barbosa-Leiker, Gill, & Nguyen, 2015; Linton & Power, 2013; Nielsen, Hetland, Matthiesen, & Einarsen, 2012) due to the existing contradiction upon the nature of association between personality and workplace bullying (Nielsen, Glasø, & Einarsen, 2017). Rai and Agarwal (2019) examined personality as an antecedent of bullying and recommended to further investigate the phenomenon by arriving at a more authentic conclusion. These calls to explore personality traits of parties involved in bullying, associating personality traits with bullying, and establishing a cause-and-effect relationship between personality and workplace bullying for developing theoretical models (Zapf & Einarsen, 2003) and applied purposes (Nielsen et al., 2017; Pallesen, Nielsen, Magerøy, Andreassen, & Einarsen, 2017) necessitate further research in this avenue. As there is consistent cross-cultural validation of five-factor model of personality (McCrae & John, 1992), current study has used FFM of personality traits as suggested by Nielsen et al. (2017).

Current study has put its reliance on the explanatory mechanisms of personality traits provided by Nielsen and Knardahl (Nielsen & Knardahl, 2015), and expanded by Nielsen et al. (2017) while exploring possible association between FFM of personality and workplace bullying. Current study has tried to validate or negate the associations found by Nielsen et al. (2017) and further testified a hypothesized cause-and-effect relationship between them by using Five Factor Model (FFM) of personality traits and workplace bullying. Nielsen et al. (2017) explored the potential association between personality and workplace bullying by using five-factor model of personality. They found significant associations of personality traits with workplace bullying incidence. However, one personality trait i.e. openness to experience was not significantly associated with workplace harassment. Moreover, Rai and Agarwal (2019) argued that scholars needed to probe personality traits as antecedents of bullying as it remained an inconclusive matter. These calls require further studies for testifying and validating such associations. Furthermore, they did not analyze cause-and-effect relationship between Five Factor Model (FFM) of personality traits and workplace bullying. Hence, validation of current findings and exploration of cause-and-effect relationship between personality and workplace bullying has become a research problem of an important avenue for future research.

After grasping the research problem, researchers formulated problem statement as, “how does Five Factor Model (FFM) of personality traits affect workplace bullying?” By putting reliance on the research gap available and framing research problem, current study tried to validate associations between personality traits and workplace bullying by using five-factor model of personality, explored personality traits as a potential antecedents of workplace bullying incidence, and evaluated effect of personality traits on sub-facets of workplace bullying incidence.

Literature Review

Workplace Bullying

According to Gredler (2003), phenomenon of bullying got attention of scholars in scientific literature in late 1970s. Initially, the prime focus of research was put on bullying among school children (Nielsen, Tangen, Idsoe, Matthiesen, & Magerøy, 2015). Later on, scholars started to focus bullying among the adults with a special focus on bullying incidence happening at workplace (Nielsen, Indregard, & Øverland, 2016). Workplace bullying includes a comprehensive set of negative behaviors exhibited repeatedly and regularly in which a target remains in lower power position and remain vulnerable to systematic process of workplace bullying. But, a conflict being an isolated incident, could not be termed as workplace bullying where target also has equal power (Einarsen, Hoel, & Cooper, 2002). Previous literature has found four most important facets of workplace bullying as frequency, intensity, duration, and power disparity (Agervold, 2007). All negative acts that are exhibited once in a week (Mikkelsen & Einarsen, 2002), endure for, at least, six months (Hoel et al., 2001), represent a real/perceived power disparity between perpetrator and the target (Hodson et al., 2006), and significantly change behavior of target (Einarsen et al., 2009) are included in the scope of workplace bullying. Workplace bullying may be exhibited by any member of the organization irrespective of organizational hierarchy (Ariza-Montes, Muniz Leal-Rodríguez, & Leal-Millán, 2014).

Workplace bullying has various negative effects on organizations and organizational members. Negative effects of workplace bullying on organizations include increased costs due to high rate of absenteeism, sick leave, payouts, counseling and rehiring (Speedy, 2006), increased costs of recruitment, selection, retaining, and retraining employees (Bartlett & Bartlett, 2011), deterioration of healthy workplace environment (Schutte & Loi, 2014), increased hiring costs (Einarsen & Nielsen, 2015), non-achievement of organizational goals (Beach, 2007), increased training costs (Foster & Scott, 2015), increased employee turnover and increased legal costs (McGee, 2016), and decreased productivity (Kwan, Tuckey, & Dollard, 2016).

On the contrary, negative effects of workplace bullying on individual level include decreased innovation and creativity (Simpson & Cohen, 2004), hostile physiological, psychological, organizational, clinical symptoms (Bowling & Beehr, 2006), using drugs (Baker & Pelfrey, 2016), lack cooperation (Agervold, 2007), experience health issues even committing suicide (Lutgen-Sandvik, Tracy, & Alberts, 2007), decreased work productivity and performance (Clark et al., 2015), increased workplace errors (Baillien, Neyens, De Witte, & De Cuyper, 2009), psychological stress resulting in suicide thoughts (Einarsen & Nielsen, 2015), low productivity and creativity (Maiuro, 2015), and poor performance (Hansen & Søndergaard, 2018; Munir et al., 2020).

There are various antecedents of workplace bullying. However, there are three major sources of antecedents of workplace bullying incidence which include bully, victim, and work environment (Bowling & Beehr, 2006). The most common antecedents of workplace bullying include contextual factors (Herscovis et al., 2007), situational factors (Einarsen & Nielsen, 2015), personality traits (Clark et al., 2015; Rai & Agarwal, 2019). Major situational and contextual antecedents of workplace bullying include organizational injustice (Herscovis et al., 2007), little job autonomy and job insecurity (Baillien, De Cuyper, & De Witte, 2011), job monotony and workplace boredom (Bruursema, Kessler, & Spector, 2011), autocratic leadership style (Valentine, Fleischman, & Godkin, 2015), weak working relations (Francioli et al., 2016), and weak organizational culture (Kwan et al., 2016).

Personality as an Antecedent of Workplace Bullying

Although there are situational and contextual antecedents, this study has carried personality traits as an antecedent of workplace bullying (Clark et al., 2015) due to the fact that most of the organizational systems

are centered on the personality traits. The workplace bullying occurs when workplace environment has narcissist employees (Hauge et al., 2011) who have anger issues, vengeance and anxiety (Hershcovis et al., 2007), desire for vengeance (Ferris et al., 2011), and inferiority complex (Ferris, Spence, Brown, & Heller, 2012). Sometimes perpetrator and the targets had similar personality traits (Vie, Glasø, & Einarsen, 2010) but sometimes they differ significantly (Pallesen et al., 2017; Rai & Agarwal, 2019). Hence, this study has discussed the conversation in the context of personality traits of bullies.

Five Factor Model of Personality Traits and Workplace Bullying

Most of the previous studies have used five-factor model of personality (FFM) while exploring personality as a potential antecedent of workplace bullying (Nielsen et al., 2017; Rai & Agarwal, 2019). The mechanisms of workplace bullying, being negative acts, can be explained with the explanation of five personality traits of extraversion, agreeableness, conscientiousness, emotional stability and openness to experience (Nielsen & Knardahl, 2015). In the inception of personality theory, Buss (1991) opposed the argumentation of Rorer and Widiger (1983) that personality theory has ruined the psychology model of physics. He rather proposed practical implications of personality traits as a solution to majority of psychological problems. In line with this view, various studies have been conducted in almost all fields of psychology, behavioral sciences and social sciences. As five-factor model of personality interprets traits of all member, it has important implications while interacting in our social environment. As this view of personality traits also has important implications on organizational interactions, studying workplace bullying incidence in connection with personality traits has as an important organizational concern (Pallesen et al., 2017; Rai & Agarwal, 2019).

The five factors of personality consist of five personality traits which include extraversion, extraversion, agreeableness, emotional stability or neuroticism, and openness to experience (McCrae & John, 1992). These traits represent an individual's tendency to think, feel, and act in consistent ways. So, this model also explains possible workplace interactions. For example, employees with neuroticism trait are generally avoided by others in order to keep themselves escaped from various consequent problems. Employees with extraversion generally engage in helping others in social situations and are perceived as friends. Seigne, Coyne, Randall, and Parker (2007) found an inverse association of agreeableness as a trait of bullies with bullying incidence. These findings were confirmed by Turner and Ireland (2010) who found an inverse association of agreeableness with bullying incidence. They also found a direct association of neuroticism with bullying incidence. These aggregated findings were also confirmed by a later meta-analysis of Mitsopoulou and Giovazolias (2015). They argued that previous studies had found significant relationship between personality traits and bullying incidence. They further apportioned their analysis by differentiating personality traits of bullies from personality traits of victims. They found a direct association of neuroticism and extraversion traits of bully (perpetrator) with their bullying behaviors. However, conscientiousness, agreeableness and openness to experience traits of bully had inverse association with their bullying behaviors. On the contrary, they found that neuroticism trait of victim was directly associated with being a target of bullying incidence.

Extraversion and Bullying at Workplace

Extraversion refers to the tendency of an individual to be social, talkative, excitement-oriented person (McCrae & John, 1992), and positively emotional (Watson & Clark, 1997). Employees with extraversion trait also enjoy spending more time in social interactions at workplace with a probable chance of rewards for them (Watson & Clark, 1997). Nielsen and Knardahl (2015) explained a multifold relationship between extraversion and workplace bullying. They argued when extroverts needed attention of others and wanted to control the social environment at workplace, they had initiated bullying behaviors. They further added when the extroverts had found some reserved employees, they perceive them as unfriendly, cold, or uninvolved which had forced extroverts to target them. As the introvert employees became the targets of extrovert employees, introversion was also positively associated with workplace bullying. However, such

targeting was perceived to be positive enforcement by the extroverts due to their positive emotions as an integral part of extraversion trait. In this way, the bullying incidence was occurred at workplace environment.

Studies have found some contradictory associations between extraversion and workplace bullying. Weber, Ziegele, and Schnauber (2013) found a positive whereas Nielsen et al. (2017) found a negative association between extraversion and workplace bullying. In a longitudinal experimental vignette study, Pallesen et al. (2017) found a significant positive association of workplace bullying incidence with extraversion. However, Rai & Agarwal (2019) found a significant negative association between them. Therefore, validation of recent findings becomes essential to clarify this contradiction. In the light these stated findings, we proposed following hypothesis:

H₁. There is a positive association between extraversion and workplace bullying.

Agreeableness and Bullying at Workplace

Agreeableness refers to the tendency of an individual to be a likeable, understanding, and diplomatic person (Pervin & John, 1999). People scoring high on agreeableness create positive effect in their social environment (McCrae & Costa, 1991). On the contrary, people scoring low on agreeableness may initiate bullying in their social environment at workplace (Berry, Ones, & Sackett, 2007). This might lead to lack of mutual trust in workplace setting that may also lead to the generation of workplace bullying incidence in the organizations. With respect to a comparison/contrast between low scoring and high scoring individuals, researchers have used reversed causality mechanism throughout this paper. Nielsen. et al. (2017) and Rai & Agarwal (2019) found a significant negative association between them. They found negative association between agreeableness and workplace bullying. By summing the findings, researchers perceived a negative association of agreeableness with workplace bullying. Hence, the following was formulated for testing:

H₂. There is a negative association between agreeableness and workplace bullying.

Conscientiousness and Bullying at Workplace

Conscientiousness refers to the tendency of an individual to be an organized, controlled, persistent, motivated and goal-directed person (McCrae & Costa, 1991). Pervin and John (1999) argued that people having personality trait of conscientiousness tended to be very organized and dependable. Previous literature found an inverse relationship between a bully's personality of conscientiousness and workplace bullying (Brodsky, 1976; Nielsen & Knardahl, 2015). The negative association between conscientiousness and workplace bullying (Nielsen. et al., 2017) can be explained in a mechanism when a highly organized and goal directed employee irritates bully, workplace bullying incidence occurs. However, Rai & Agarwal (2019) found a significant negative association between them. As a result, a target withdraws him/her from performing job duties in highly organized manner. Moreover, the target also decreases his level of conscientiousness as a result of workplace bullying (Nielsen & Knardahl, 2015). Therefore, we had developed the following hypothesis:

H₃. There is a negative association between conscientiousness and workplace bullying.

Emotional Stability/ Neuroticism and Bullying at Workplace

Emotional stability refers to the tendency of an individual to be more relaxed and stable whereas instability includes the tendencies of becoming emotionally unstable, anxious and nervous (Pervin & John, 1999). This personality trait is also represented by the term "neuroticism" which explains emotional stability and instability as two opposite characteristics. However, both the terms represent the trait in similar theme by

two different ways. Neuroticism is positively associated with workplace bullying (Bowling, Beehr, Bennett, & Watson, 2010). On the contrary, from target's perspective, employees scoring low becomes an easy target of workplace bullying (Nielsen & Knardahl, 2015) when a bully identifies his target as emotionally instable. Rai & Agarwal (2019) found a significant negative association between them. Therefore, we had proposed the following hypothesis for testing:

H₄. There is a negative association between conscientiousness and workplace bullying.

Openness to Experience and Bullying at Workplace

Openness refers to the tendency of an individual to be involved in new activities, experiences, emotions, scientific or artistic creativity, divergent thinking, and political liberalism by taking keen interest in culture (Judge, Heller, & Mount, 2002). People scoring high on this trait become very non-traditional due to wide variety of interests and avoid conventional outlook. Previous literature has found no significant relation of this personality trait with negative affectivity (Steel, Schmidt, & Shultz, 2008). Negative affectivity includes experience of negative emotions including negative emotions of poor self-concept, fear, nervousness, anger, contempt, disgust, guilt (Brief, Burke, George, Robinson, & Webster, 1988). Consequently, openness to experience should not be significantly associated with workplace bullying which is a type of negative affectivity (Mikkelsen & Einarsen, 2002). Moreover, literature also concludes that openness to experience the least predictive trait of Big Five Factor Model of personality trait when it is studied in connection with negative consequences at workplace (Alarcon, Eschleman, & Bowling, 2009; Berry et al., 2007). In opposition, Nielsen and Knardahl (2015) found a negative association between them. However, Nielsen et al. (2017) found no significant association of openness to experience with workplace bullying. In a longitudinal experimental vignette study, Pallesen et al. (2017) also found no significant association of openness to experience with workplace bullying incidence. However, Rai & Agarwal (2019) found a significant negative association between them. Leading this conversation, we argue that as extroverts are involved in workplace bullying behaviors, it seems logical to check whether or not is there any significant association of openness to experience, which is closely related to extraversion trait, and workplace bullying. Therefore, the following hypothesis was framed:

H₅. Openness to experience is positively associated with workplace bullying.

Materials and Methods

Current study chose utilized responses of 266 respondents as the sample size from a population of employees working in a leading private health care organization of Islamabad. This sample size was selected on the basis of "Sample Size Table for Given Population" for sample size determination provided by Krejcie and Morgan (1970). With regard to sampling technique, simple random sampling technique was used. Healthcare sector was selected to obtain target population due to the evidence that a higher reporting rate of workplace bullying incidence was found in health services industry than other sectors by the previous studies. Researchers used measurement scale of Gosling, Rentfrow, and Swann (2013) for measuring personality traits and NAQ-R – Negative Acts Questionnaire-Revised of Einarsen et al. (2009) for measuring workplace bullying incidence. Both the scales were used after getting permission from the copy right owners. Previous literature found a significant gender difference in bullying incidence (Namie & Namie, 2018), inverse association of age with bullying (Alterman, Luckhaupt, Dahlhamer, Ward, & Calvert, 2013; Mitsopoulou & Giovazolias, 2015), difference in bullying incidence for divorced or separated and other marital statuses of workers (Alterman et al., 2013), and an inverse association between education and bullying (Alterman et al., 2013). This suggested to include these variables as control variables in current study. However, current study only used gender as control variable on the basis of significant association between gender and workplace bullying found in ANOVA analysis.

Results

Demographic Information

The following table presents demographic information of 266 respondents:

Table 1: Demography of Respondents

Gender	Frequency	Marital Status	Frequency	Age Group	Frequency	Education	Frequency	Work Experience	Frequency
Male	198	Unmarried	64	18-25	22	Matric	3	< 1 Year	31
Female	68	Married	155	26-35	87	Intermediate	21	1-5	88
		Separated	2	36-45	50	Bachelors	74	6-10	103
		Didn't Answer	47	46 or > 6	6	Masters	153	11 or >	44
				Didn't Answer	101	MS/ M.Phil/ PhD	15		
Total	266		266	266	266	266	266	266	266

Correlation Analysis

Researchers checked basic assumptions of data including normality and multi-collinearity before running regression analysis. The following results pertain to these assumptions:

Table 2: Correlations

Variables		Bullying	V. Bullying	S. Bullying	P. Bullying
EXT	Pearson Correlation	.015	.012	.043	.160*
	Sig. (2-tailed)	.843	.866	.578	.033
AGR	Pearson Correlation	-.276**	-.313**	-.060	-.247**
	Sig. (2-tailed)	.000	.000	.373	.000
CONS	Pearson Correlation	-.213**	-.272**	-.207**	-.276**
	Sig. (2-tailed)	.001	.000	.002	.000
ES	Pearson Correlation	-.111	-.094	-.023	-.226**
	Sig. (2-tailed)	.070	.137	.727	.000
OE	Pearson Correlation	.083	.109	.038	.062
	Sig. (2-tailed)	.186	.089	.579	.344
*. Correlation is significant at the 0.05 level (2-tailed).					
**. Correlation is significant at the 0.01 level (2-tailed).					

Correlation analysis showed a positive association of extraversion with physical bullying ($r = .160$, $p = .033$). However, it had no significant correlation with bullying and sub-facets of verbal bullying and social bullying. There was a negative association of agreeableness with workplace bullying ($r = -.276$, $p = .000$), verbal bullying ($r = -.313$, $p = .000$), social bullying ($r = -.060$, $p = .373$) and physical bullying ($r = -.247$, $p = .000$). There was negative association of conscientiousness with workplace bullying ($r = -.213$, $p = .001$), verbal bullying ($r = -.272$, $p = .000$), social bullying ($r = -.207$, $p = .000$) and physical bullying ($r = -.276$, $p = .000$). There was negative association of emotional stability with physical bullying ($r = -.226$, $p = .000$) whereas it had no significant correlation with bullying and sub-facets of verbal bullying and social bullying. The correlation of personality trait of openness to experience was not significant with bullying and three sub-facets of bullying. Researchers relied on 0.05 and 0.01 levels of significance for correlation analysis.

Normality Analysis

Researchers checked basic assumptions of data including normality and multi-collinearity before running regression analysis. The following results pertain to these assumptions:

Table 3: Skewness and Kurtosis

Variables	Skewness	Std. Error of Skewness	Kurtosis	Std. Error of Kurtosis	t-statistics	
					Skewness	Kurtosis
Bullying	0.333	0.214	-0.011	0.298	1.556	-0.036
Extraversion	0.695	0.352	0.324	0.352	1.974	0.920
Agreeableness	-0.054	0.151	-0.340	0.300	-0.357	-1.133
Consciousness	0.322	0.187	0.316	0.300	1.721	1.053
Emotional Stability	-0.338	0.197	0.785	0.410	-1.715	1.914
Openness to Experience	-0.659	0.331	1.370	0.712	-1.990	1.924

The results of skewness and kurtosis analysis showed that data set was normally distributed with respect to all variables because t-statistics of skewness and kurtosis were falling between the normal ranges of +1.96 and – 1.96.

Table 4: Collinearity Diagnostic

Model		Collinearity Statistics	
		Tolerance	VIF
1	Extraversion	.988	1.012
	Agreeableness	.682	1.467
	Consciousness	.758	1.319
	Emotional Stability	.669	1.495
	Openness to Experience	.704	1.421
a. Dependent Variable: Bullying			

Collinearity diagnostic test was run to check multi-collinearity in the data set as required by the regression analysis. Variance inflation factors (VIFs) lesser than 4 for all independent variables showed that there was no problem of multicollinearity which could distort reliability of significance test and findings (Johnston, Jones, & Manley, 2018).

Regression Analysis

After complying with the assumptions, regression analysis was run for model 1, 2, 3 and 4 respectively. Model 1 included workplace bullying as dependent variable, Model 2 included verbal bullying as dependent variable, Model 3 included social bullying as dependent variable and Model 4 included physical bullying as dependent variable.

Table 5: Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.494	.244	.222	.24927
2	.480	.231	.208	.46768
3	.295	.087	.059	.45200
4	.558	.311	.290	.68114
Predictors: (Constant), EXT, AGR, CONS, ES, OE				

In model 1, the value of adjusted r-square (0.222) showed 22.2% variation in workplace bullying incidence that was caused due to one unit change in personality traits including extraversion, agreeableness,

consciousness, emotional stability and openness to experience. In model 2, the value of adjusted r-square (0.208) showed 20.8% variation in verbal bullying that was caused due to one unit change in personality traits including extraversion, agreeableness, consciousness, emotional stability and openness to experience. In model 3, the value of adjusted r-square (0.059) showed only 5.9% variation in social bullying that was caused due to one unit change in personality traits including extraversion, agreeableness, consciousness, emotional stability and openness to experience. In model 4, the value of adjusted r-square (0.290) showed 29% variation in physical bullying that was caused due to one unit change in personality traits including extraversion, agreeableness, consciousness, emotional stability and openness to experience.

Table 6: ANOVA

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	3.485	5	.697	11.219	.000b
	Residual	10.811	174	.062		
	Total	14.297	179			
2	Regression	11.407	5	2.281	10.431	.000b
	Residual	38.059	174	.219		
	Total	49.466	179			
3	Regression	3.185	5	.637	3.118	.010b
	Residual	33.302	163	.204		
	Total	36.487	168			
4	Regression	33.983	5	6.797	14.649	.000b
	Residual	75.160	162	.464		
	Total	109.143	167			
Dependent Variables: Bullying, Verbal Bullying, Social Bullying, Physical Bullying						
b. Predictors: (Constant), EXT, AGREEAB, CONS, ES, OE						

In all models, significance value was lesser than 0.05 which showed that the models were statistically significant. Hence, researchers rejected null hypothesis that personality traits (extraversion, agreeableness, consciousness, emotional stability and openness to experience) had no significant impact on bullying and its sub-facets including verbal bullying, social bullying and physical bullying. These cause and effect relationships were further confirmed by standard beta coefficients given in the following table:

Table 7: Coefficients^a

Model		Standardized Coefficients Beta	t	Sig.
1	(Constant)		11.641	.000
	Extraversion	.062	.942	.348
	Agreeableness	-.427	-5.342	.000
	Consciousness	-.145	-1.908	.058
	Emotional Stability	.042	.525	.600
	Openness to Experience	.182	2.310	.022
2	(Constant)		7.706	.000
	Extraversion	.015	.227	.821
	Agreeableness	-.361	-4.480	.000
	Consciousness	-.244	-3.195	.002
	Emotional Stability	.126	1.545	.124
	Openness to Experience	.181	2.278	.024

3	(Constant)		7.539	.000
	Extraversion	.117	1.556	.122
	Agreeableness	-.038	-.416	.678
	Consciousness	-.247	-2.909	.004
	Emotional Stability	-.038	-.398	.691
4	Openness to Experience	-.016	-.176	.861
	(Constant)		8.210	.000
	Extraversion	.246	3.741	.000
	Agreeableness	-.186	-2.324	.021
	Consciousness	-.213	-2.790	.006
	Emotional Stability	-.317	-3.997	.000
	Openness to Experience	-.130	-1.677	.095
a. Dependent Variables: Bullying, Verbal Bullying, Social Bullying, Physical Bullying				
b. Predictors: (Constant), EXT, AGREEAB, CONS, ES, OE				

In model 1, agreeableness and consciousness had inverse effect on workplace bullying incidence whereas this effect was positive for openness to experience. This effect was also confirmed by the respective t-values which were at least near to an absolute number 2. Other personality traits of this model had no significant effect on workplace bullying incidence. In model 2, agreeableness and consciousness had inverse effect on verbal bullying as a sub-facet of workplace bullying whereas this effect was positive for openness to experience. This effect was also confirmed by the respective t-values which were more than absolute value of 2. Whereas extraversion and emotional stability had no significant effect on verbal bullying.

In model 3, only consciousness had inverse effect on social bullying which was also confirmed by the respective t-value -2.909 which was more than absolute value of 2. Whereas other personality traits (extraversion, agreeableness, emotional stability and openness to experience) had no significant effect on verbal bullying. In model 4, agreeableness, consciousness, emotional stability and openness to experience had inverse effect on physical bullying. However, extraversion had positive effect on physical bullying. These effects were also confirmed by their respective absolute t-values which were more than 2. In this model, openness to experience had no significant effect on physical bullying. Hence, hypothesis developed by this study was rejected.

Discussions

Findings of this study showed a significant association between five factor model (FFM) of personality traits and workplace bullying. This study also found that cause-and-effect relationship between them also existed. Findings revealed a positive association of extraversion with workplace bullying similar to the findings of Pallesen et al. (2017).

The negative associations of agreeableness, conscientiousness, and emotional stability along with no significant association of openness to experiences with workplace bullying were similar to the findings of Nielsen. et al. (2017). In terms of cause-and-effect relationship, findings of this study revealed a significant negative effect of agreeableness and consciousness on workplace bullying incidence. On the contrary, a significant positive effect of openness to experience on workplace bullying incidence was found. However, no significant effect was found with respect to extraversion and emotional stability (neuroticism).

From the above stated findings, researchers conclude that personality traits significantly affect workplace bullying incidence. The traits of agreeableness and consciousness inversely effect workplace bullying incidence and verbal bullying; openness to experience positively affect verbal bullying; consciousness inversely affect social bullying; agreeableness, consciousness, emotional stability and openness to

experience inversely affect physical bullying; and extraversion positively affect physical bullying. Current study has added critical aspects in the area of personality traits and workplace bullying by filling the research gaps left unfilled by the previous studies.

Recommendations

Findings of this study help managers to understand personality traits and, consequently, diagnose potential bullies at workplace. It would help them in making their organizations proactive to counter bullying phenomenon which results in non-achievement of organizational goals (Beach, 2015). Findings also guide practitioners to effectively develop anti-bullying interventions for bullies by analyzing their personality traits as desired by Seigne et al. (2007). Those interventions may be aimed at targeting policy level (Vartia, Lahtinen, Joki, & Soini, 2008), organizational level (Rayner & Lewis, 2011), and/or group level or individual level (Giga, Hoel, & Lewis, 2008). A careful analysis of personality traits of bullies would lead practitioners to incorporate appropriate psychological interventions which are more effective in reducing their exhibition of such negative acts. Moreover, it becomes an easy task for managers to find motivational factors which instigate or counter bullies from their negative acts at workplace environment.

This study also carries some limitations which may prove opportunities future research in the field. Current study has used analysis of personality traits relating to the bullies in the incidence of workplace bullying. However, the development of counseling and therapeutic interventions also requires an in-depth analysis of personality traits of targets (Salin, Tenhiälä, Roberge, & Berdahl, 2014). Hence, we recommend future studies to probe in this complementary direction in order to develop comprehensive anti-bullying interventions to counter workplace bullying phenomenon. We have developed a causal relationship of agreeableness, consciousness, and openness to experience with workplace bullying which needs to be confirmed by the future studies by using experimental design with longitudinal data sets.

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